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Moore & Van Allen

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October 18, 2005

VIA UPS OVERNIGHT

The Honorable Ron Jones
Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

2005883

Re:

Nashville Gas Company, A Division of Piedmont Natural Gas Company, Inc. -

Docket No. 05-00281

Dear Chairman Jones:

Pursuant to your instructions at the October 17, 2005 conference of the Tennessee Regulatory Authority, Nashville Gas Company respectfully submits an original and 14 copies each of clean and red-lined tariff sheets reflecting proposed changes to Nashville Gas' tariffs to incorporate a no termination policy where forecasted temperatures are below 32 degrees Fahrenheit. This policy is part of, and is reflected in, the proposed mechanisms included in the joint stipulation filed by Nashville Gas Company, Chattanooga Gas, and Atmos Energy on October 14, 2005 in the above-captioned docket. Nashville proposes that the attached tariffs, if approved, become effective on November 7, 2005.

Please accept this letter and these documents for filing and return one filed-stamped copy of each to me in the enclosed self-addressed and stamped envelope.

Thank you for your assistance with this matter. If you have any questions regarding these documents you may reach me at the number shown above.

Sincerely,

JHJ/bao

Enclosures

C: All Parties of Record

Consumer Advocate and Protection Division

Section 1 - General Service Policy

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has at least five (5) days, excluding Sundays and holidays, in which to make settlement on his account or have his service denied.

- 9. For failure of the customer to provide the utility with a deposit as authorized by 1220-4-5-.14 of the Tennessee Regulatory Authority Statutes
- 10. For failure of the customer to furnish such services, equipment, permits, certificates, and/or rights-of-way, as shall have been specified by the utility as a condition to obtaining service, or in the event such equipment or permission are withdrawn or terminated.

Insufficient Reasons for Denying Service (1220-4-5-.19)

The following shall not constitute sufficient cause for refusal of service to a present or prospective customer:

- 1. Delinquency in payment for service by a previous occupant of the premises to be served
- 2. Failure to pay for merchandise purchased from the utility
- 3. Failure to pay for a different type of class of public utility service
- 4. Failure to pay the bill of another customer as guarantor thereof
- 5. Failure to pay a back bill rendered in accordance 1220-4-5-17(a) of Tennessee Regulatory Authority Statutes.

Disconnection

The Company has the right to shut off gas from any consumer who may be in arrears for a longer period than twenty (20) days in paying for gas furnished hereunder or under any other prior or subsequent agreement, or for gas used by the consumer at the consumer's present or any prior subsequent address. The said twenty-day period commences to run from the date the bill was rendered. The Company will not shut off gas for non-payment without first mailing a notice to the consumer giving him seven (7) calendar days to pay the bill in arrears.

The Company will not terminate service during any 24-hour period, as measured from 8:00 am on the planned date of termination, where the forecasted low temperature, as determined by the National Weather Service, is 32 degrees Farenheit or below.

Reinstating Service

If natural gas service is disconnected for nonpayment, service will be restored after the customer has paid the total amount past due, paid the reconnection charge and paid a deposit.

Third-Party Notification

At the customer's request, the Company will send a copy of any disconnection notice to a designated third party. However, the designated third party is not responsible for paying the bill.

Issued: October 19, 2005

Issued by: Chuck Fleenor, VP Planning & Rates

Effective: November 7, 2005

Rules & Regulations

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discount waiver. Qualified consumers will be granted a net to gross discount waiver and the account will be monitored for continuing compliance.

- 8. The Company shall have the right to shut off gas from any consumer who may be in arrears for a longer period than twenty days in paying for gas furnished hereunder or under any other prior or subsequent agreement, or for gas used by consumer at consumer's present or any prior or subsequent address, it being understood hereby that said twenty day period commences to run from date the bill is rendered as above defined. The Company will not shut off gas for non-payment without first mailing a notice to the consumer giving him seven days to pay for the bill in arrears. The Company will not terminate service during any 24-hour period, as measured from 8:00 am on the planned date of termination, where the forecasted low temperature, as determined by the National Weather Service, is 32 degrees Farenheit or below.
- 9. The Company is authorized to require the consumer to make a deposit, or increase any existing deposit, in such amount as the Company deems proper for its protection before restoring gas service. The deposit amount will not exceed two consecutive billing periods or ninety (90) days, whichever is less.
- 10. If a consumer is found using gas service without having made proper application and deposit, a notice to the consumer will be delivered to the premises and the consumer will be allowed four days in which to make proper application before the service is discontinued.
- 11. All consumer deposits will accrue simple interest on the principal at the rate of six (6) percent per annum.
- 12. The Company will charge \$55.00 during the months of February through August and \$85 for the months of September through January for turning on a meter for an existing consumer or member of the same family or household at same address. This charge applies only to those consumers who have previously elected to have the meter turned off without discontinuing service or whose account has been closed because of non-payment of a bill.
- 13. In the event gas is shut off because of consumer's failure to pay, a charge will be made for each restoration. The Company will charge \$55.00 during the months of February through August and \$85 for the months of September through January plus payment of past due gas bills for turning on meters shut off for non-payment of bill. The Company will not be liable for damages for shutting off gas or for delay in restoring service. An additional deposit may also be required.
- 14. At the Company's option, special discounts may be offered to the approved reconnect fee to encourage customers to have their service reinstated during non-peak turn-on periods. Such special discounts will be made upon a 1 day notice to the Authority and will be available on a nondiscriminatory basis within the classifications of Sections 12 and 13 above. Notification will include the time period during which the promotion will be conducted as well as the terms and conditions of the promotion.

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Issued by: Chuck Fleenor, VP Planning & Rates

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